



## PRODUCT WARRANTY REFERENCE

Supplier	Product Type	Warranty Period	Dead on Arrival (if the product is not Dead on Arrival, it will be returned to the customer/end user)	Warranty in Service
Addis	Thermopots	1 year	Contact Helpline 01656 664 455	Contact Helpline 01656 664 455
Apple	iPad iPhone Macbook	1 year	Return to VOW	Contact Helpline 0800 107 6285
Belkin	Cables Networking Surge Protection	Various - see catalogue	Contact Helpline 08444 777 787	Contact Helpline 08444 777 787
Bi-Silque	Interactive Whiteboards	5 year electronic 25 year Surface	Contact Helpline 01772 655 353	Contact Helpline 01772 655 353
Brother	Business Machines Labeling Machines	Various - see catalogue	Contact Helpline 0333 777 444	Contact Helpline 0333 777 444
BT	All Products	1 year Replacement	Contact Helpline 0800 252 541	Contact Helpline 0800 252 541
Canon	Business Machines Cameras	1 year	Contact Helpline 0844 369 0100	Contact Helpline 0844 369 0100
Cello	Televisions	1 year	Contact Helpline 0345 288 7345	Contact Helpline 0345 288 7345
D-Line	Cabeling	1 year	Contact Helpline 0191 236 0960	Contact Helpline 0191 236 0960
Dymo	Labelling Machines	2 years	Contact Helpline 020 7341 5529	Contact Helpline 020 7341 5529
	Rhino Industrial	1 year		
Energizer	Cabels & Chargers	2 years	Return to VOW	Contact Helpline 0161 929 8222
	Torches	1 year	Contact Helpline consumer.serviceseu@energizer.com	Contact Helpline consumer.serviceseu@energizer.com
Epson	DM & Inkjet Printers Fax Machines Scanners	1 year	Contact Helpline 0871 443 7766	Contact Helpline 0871 443 7766
	Lazer Printers	1 year on site	Contact Helpline 0871 222 6713	Contact Helpline 0871 222 6713
	Multimedia Projectors/Visualizers	3 years	Contact Helpline 0871 222 6713	Contact Helpline 0871 222 6713
Fellowes	Binding Machines	2 years	Return to VOW within 30 days	Contact Helpline 01302 836 836
	Laminators - Mars Luna Spectra	1 year		
	Laminators - all others	2 years		
	Shredders	Various - see catalogue		
Freecom	Hard Drives	2 years	Contact Helpline	Contact Helpline



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Freecom	mHDD Products	3 years	00800 3883 2222	00800 3883 2222
Fuji	Digital Cameras	1 Year	Contact Helpline 0344 553 2321	Contact Helpline 0344 553 2321
Fujitsu	Scanners	2 years	Contact Helpline 0370 600 092	Contact Helpline 0370 600 092
GBC	Binding Machines Laminating Machines	Various - see catalogue	Contact Helpline 0845 658 6600	Contact Helpline 0845 658 6600
GO10/Adonit	Jot Pro Script Stylus	1 year	Contact Helpline 01392 494 774 help@adonit.net	Contact Helpline 01392 494 774 help@adonit.net
Hewlett Packard (HP)	Printers Scanners	1 year	Contact Helpline 0845 161 0030	Contact Helpline 0845 161 0030
Kensington	Mice Accessories	Various - see catalogue	Contact Helpline 0203 364 5390	Contact Helpline 0203 364 5390
Leitz	Multi-chargers	3 years	Contact Helpline 0845 678 1801	Contact Helpline 0845 678 1801
Logitech	Mice & Keyboards Speakers Webcams	Various - see catalogue	Contact Helpline 01753 870 900	Contact Helpline 01753 870 900
Motorola	Two Way Radios	1 year	Contact Helpline 0845 218 0890	Contact Helpline 0845 218 0890
Nescafe	Nescafe & Go	1 year	Contact Helpline 0800 745 845	Contact Helpline 0800 745 845
NTP (UK) Ltd	Document Cameras	1 year	Contact Helpline 01908 745 537	Contact Helpline 01908 745 537
Olympus	Dictation Machines	2 years	Contact Helpline 00800 6710 8400	Contact Helpline 00800 6710 8400
Philips	Pocket Projectors	1 year	Contact Helpline 0207 660 2740	Contact Helpline 0207 660 2740
Phoenix	Safes	Various - see catalogue	Return to VOW within 30 days	Contact Helpline 0151 944 6447
Plantronics	Headsets	2 years	Contact Helpline 0800 410 014	Contact Helpline 0800 410 014
Q Connect	Consumables	1 year	Return to VOW	Return to VOW
	Shredders	Various - see catalogue	Contact Helpline 01543 416 876	Contact Helpline 01543 416 876
Rexel	Shredders	Various - see catalogue	Contact Helpline 0845 658 6600	Contact Helpline 0845 658 6600
Safescan	All Products	2 years	Return to VOW within 30 days	Contact Helpline 01233 645 645
Sahara	All Products	Various - see catalogue	Contact Helpline 0845 072 4273	Contact Helpline 0845 072 4273
Samsung	Business Machines	1 year	Contact Helpline 0330 726 7864	Contact Helpline 0330 726 7864



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Sharp	Cash Registers	1 year	Warranty card in box - follow instructions	Warranty card in box - follow instructions
	Calculators	1 year	Return to VOW within 30 days	Contact Helpline 0870 738 0000
Verbatim	Flash Drives/Memory Hard Drives CD/DVD 3D Printer Filaments	2 years	Contact Helpline 0800 3883 2222	Contact Helpline 0800 3883 2222
Wizard	Energizer Accessories	1 year	Contact Helpline 0161 929 8222	Contact Helpline 0161 929 8222